

MISSION, VISION AND QUALITY POLICY OF "NIGOS-ELEKTRONIK"

The previous work, our approach based on addressing the needs of the market and the requirements of customers has resulted in a wide range of our products designed to meet the expectations of customers and interested parties. Therefore, it is **the mission of "NIGOS-elektronik"** to create additional value for our customers in the field of measuring and control equipment and wood dryers by improving the quality level and developing new products through continuous innovation, flexible after-sales services, business improvement and environmental and natural resource conservation, which contributes to socially responsible business, improved quality of life and improved expectations of all interested parties.

Thanks to exemplary business and strict compliance with the requirements of our customers and the market, we have built a reputation as a well-established, responsible and successful company. **The vision of "NIGOS-elektronik"** is to maintain and strengthen our leading position on the domestic market and to gain access to the world's most demanding markets through continuous development and innovation of the product programme, introduction of new technologies and engineering, anticipation of future market expectations, adequate planning and adaptation to market demands.

During our many decades of existence, we have always been on the side of our customers, because they are our recommendation and incentive for constant progress. **The quality policy of "NIGOS-elektronik"** is reflected in the fact that we provide products of the highest quality, which will win over and satisfy customers and always be one step ahead in relation to the competitive offer.

We are building our commitment to quality:

- continuously review according to customer's requirements and offering the most advanced technical and technological solutions;
- high standards for the manufacture and testing of device;
- constantly developing new and improving the performance of all our products, in terms of quality, efficiency, functionality, safety and design;
- providing information and all kinds of assistance, both when purchasing products and during training for installing and operating equipment and during servicing;
- establishing and implementing long-term partnership relations with all stakeholders, based on mutual trust and shared business objectives;
- continuous training and development of employees in order to develop competence, innovation and participation;
- active participation of all employees in the planning, initiation and implementation of all activities in the production process, especially those that affect the final quality of products and services;
- increasing the standard and motivation of employees, boosting self-initiative and teamwork, continuous growth and development of the company, continuous improvement of the organisation's processes, risk-based thinking, expanding the production space and further investment in production capabilities and modern equipment;
- increasing productivity, efficiency and profitability;
- environmental protection and rational consumption of natural resources and energy;
- the health and safety of employees and health and safety policies;
- identifying risks and implementing measures to reduce their impact on our business, and taking opportunities to improve our business performance;
- continuously improvement of the established and certified quality management system (QMS).

NIGOS-elektronik continues to be dedicated to improving product quality and customer satisfaction, and that is what you, our customers, can always count on:

"Quality, reliability and decent prices"